

Collections



The Quandis Collections Management Module enables debt holders to manage defaulted debt by seamlessly exchanging data with collection agencies, automatically collecting borrower and asset related data, and managing attorneys handling legal processes.

The QBO Collection Management Module integrates key players in the debt collection industry via:

- Web services: real-time direct systems integration via SOAP or REST
- Secure FTP: batch systems integration via standard file formats
- Web front end: view or edit any information via a robust front-end

Quandis has extensive real-time integrations with dozens of public record data providers, enabling many automated data gathering including:

- Credit report: pull real-time credit data, including trade-line data for extended analytics
- Skip tracing: locate a borrower's current phone number and / or address
- Asset searching: determine if the borrower has assets worth pursuing
- Bankruptcy court integration: monitor for and determine status of bankruptcy filings
- Military Status Search

Workflow management and data exchange includes debt records, placement records, payment records, collection comments, documents, letters and tasks. The Quandis Collections Management Module also provides customer dashboards and extensive reporting. A few examples of what we help manage are:

- Portfolio Performance
- Placement Batch Performance
- Agency Performance
- Regional Performance

Attorneys with advanced technology platforms are welcome to integrate with the standard Collections Manager web services for real-time bidirectional data feeds. They will receive notification of work, status changes, or message via secure email, and they will be able to leverage Collection Manager's task tracking, messaging, and document imaging via the website.